



## Privacy Policy

### Introduction

Kromachem Ltd appreciates your interest in its products and services and your visit to our web site. Your privacy is important to us and we want you to feel comfortable visiting our site. The protection of your privacy in the processing of your personal data is an important concern to which we pay special attention during our business processes. Personal data collected during visits to our web site are processed by us according to the legal provisions as directed by UK law – UK General Data Protection Regulation (UK GDPR).

This page sets out the privacy policy of Kromachem (We, Us and Our) and explains how we use your personal data (meaning any information about you which is personally identifiable (such as Your name, address, telephone number or email address)).

### What data do we collect about you?

We are committed to protecting the privacy of any personal data that you may submit to us. Generally you can visit the Website without revealing who you are, or disclosing any personal data about you. However, there may be times when we require personal data about you or when you wish to disclose such personal data to us. Such personal data is obtained only when voluntarily submitted by you and is subject to the provisions set out on this page.

We may collect information about your computer, including where available Your IP address, operating system and browser type, for system administration purposes. This is statistical data about our users' browsing actions and patterns and does not identify you as an individual.

Will we share your personal data with third parties?

We may disclose your personal information to any member of our group or relevant third party if:

- They provide services to us potentially connected with the service we provide you, such as IT or courier services.
- In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets.
- If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms of use terms and conditions and other agreements; or to protect the rights, property, or safety of Kromachem Limited, our customers or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

### What to do if you have a query or complaint.

- You have the right to request a copy of all personal data held by us and/or any third parties at any time in connection with the personal data submitted by you to this Website. This request should be made in writing to our address; a small charge may be made for this service.
- We want to make sure that your personal data is accurate and up to date. You may ask us to correct or remove personal data you think is inaccurate by contacting us at [info@kromachem.com](mailto:info@kromachem.com)

- We may amend these terms at any time and all such changes will take effect once they have been posted on the Website. Therefore, you should review these terms on a regular basis. Any substantial change in how we process personal data will be notified via an announcement on the Website.
- Should you have any other queries or complaints about how your personal data is processed by us and/or any third parties then please write to us at our address.